



# Essential Sustainability Questionnaire

## Hotel Details

Hotel Name	Royal Palm Beachcomber Luxury(R)/Dinarobin Beachcomber Golf Resort & Spa(D)/Paradis Beachcomber Golf Resort & Spa(P)/Trou aux Biches Beachcomber Golf Resort & Spa(T)/Shandrani Beachcomber Resort & Spa(S)/Canonnier Beachcomber Golf Resort & Spa(C)/Mauricia Beachcomber Resort & Spa(M)/Victoria Beachcomber Resort & Spa(V)
Hotel Website	<a href="https://www.beachcomber-hotels.com/en">https://www.beachcomber-hotels.com/en</a>
Contact Name	Nidhi RAMLOGUN
Telephone Number	+230 52565298
Email Address	<a href="mailto:nramlogun@beachcomber.com">nramlogun@beachcomber.com</a>

## General Sustainability Practices

Do you have a current sustainability or CSR policy?	Yes
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Does your policy cover environmental, social, accessibility, wellbeing, and fairness for staff?	Yes all areas
Is the policy shared with guests or made publicly available (website, brochure, in-room materials)?	Yes
Who is responsible for sustainability?	Nidhi RAMLOGUN/ Head of Sustainability
Please list any green certifications, labels, or recognition achieved.	EarthCheck Gold Certified for all hotels
Supporting Documents	
Additional Comments	All the sustainability policies for each hotel can be found at this link: <a href="https://www.beachcomber-hotels.com/en/environmental-responsibility">https://www.beachcomber-hotels.com/en/environmental-responsibility</a>

## Energy & Water

Do you measure energy and water use?	Yes, both energy and water
Do you take actions to save energy (e.g., LED lighting, timers, efficient air conditioning)?	Yes, hotels have an energy efficiency plan, LED lighting, efficient AC and sensors/timers



Do you use renewable energy or a green energy tariff?	Renewable energy from PV at V, T, P and M. Solar water heater at R, T, and M.
Do you take actions to save water (e.g., low-flow taps, leak detection, linen reuse)?	Yes, low-flow fixtures, leak detection and linen reuse
Do you have refillable water stations for guests and staff? How are guests informed?	Yes, for guests at S and C (signage available) and for staff at back of house (all hotels).
Do you have a policy on energy and water conservation?	Yes
Do you have Electric Vehicle charging spaces at your property?	Yes
How does your organisation approach AI (Artificial Intelligence) usage?	AI is used on a limited basis with no formal sustainability considerations
Additional Comments	Endemic plants are favoured, rainwater harvesting, solar water heaters, and solar panels are in place, among others. More information can be found on the following link under Use Water Efficiently and Choose Less but Greener Energy: <a href="https://www.beachcomber-hotels.com/en/environmental-responsibility">https://www.beachcomber-hotels.com/en/environmental-responsibility</a>

## Waste Management



Do you have recycling bins for glass, paper, metal, and plastics?	Yes
Are bins clearly labelled?	Yes
Have you removed or reduced single-use plastics (e.g., cups, straws, amenities)?	Yes
Do you manage food waste (e.g., donation, composting, or special disposal)?	Yes, food donations through Foodwise at P and T and the rest of the hotels work with animal farmers to recycle organic waste
Are you paperless? If not, are recycled or FSC-certified papers <sup>1</sup> and environmentally responsible printing materials used?	Yes
Additional Comments	We recycle waste across all hotels and have achieved a diversion rate of 60% from landfill, we have a Waste Management Plan in place, and a Circular Economy Assessment is currently in progress. More information can be found at the following link under Manage Waste Responsible: <a href="https://www.beachcomber-hotels.com/en/environmental-responsibility">https://www.beachcomber-hotels.com/en/environmental-responsibility</a>

## Food & Beverage

Do you buy local or seasonal food where possible?	Yes
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If yes, within how many miles is food sourced?	20
Do you offer vegetarian or plant-based options and highlight them?	Yes, clearly highlighted
Is seafood responsibly sourced (MSC <sup>2</sup> , ASC <sup>3</sup> , or similar)?	Not applicable
Do you communicate sourcing choices to guests (menus, signage, digital)?	No

## Purchases

Are sustainable amenities or guest products provided (refillable toiletries, eco-friendly disposables)?	Yes, all guest products
Are environmentally responsible cleaning products used (e.g., Green Seal <sup>4</sup> , EcoLabel <sup>5</sup> )?	Some cleaning products
Supporting Documents	BCH_Responsible-Sourcing-Policy.pdf



Additional Comments

We ensure Environmental Safety Check compliance for all cleaning chemicals, and our wet guest amenities are Ecocert certified. More information can be found at this link under Responsible Sourcing: <https://www.beachcomber-hotels.com/en/environmental-responsibility>

## Staff, Wellbeing & Inclusion

Do you follow fair employment practices? (Living wage employer<sup>6</sup>, B Corp<sup>7</sup>, Shine<sup>8</sup>, etc.)

Yes, informal practices

Do you have policies on equal treatment, diversity, and inclusion?

Yes, our code of conduct covers the above and we have procedures compliant to local legal requirements.

Are staff wellbeing programmes in place (mental health, safe working conditions)?

Yes, we have a comprehensive staff wellbeing and safety programme in place. A therapist is available once per week, supported by a 24/7 hotline service. Our safe system of work is implemented and aligned with OSHA 2022 and the Workers' Rights Act. Multiple awareness sessions are held throughout the year with doctors and medical staff, and regular eye check-ups and medical checks are carried out. All concerned staff are equipped with PPE, Health and Safety onboarding is compulsory upon joining the organisation, and annual medical surveillance is conducted with concerned staff.

Supporting Documents

Safety\_Health\_Policy2026.pdf

Additional Comments

Beachcomber's code of conduct:  
[https://corporate.beachcomber.com/media/z0ygkipj/coec\\_code-of-ethics-conduct-2025.pdf](https://corporate.beachcomber.com/media/z0ygkipj/coec_code-of-ethics-conduct-2025.pdf)

## Accessibility



Do you provide clear accessibility information on your website and booking platforms (accessible room features, dimensions, assistive services)?	Yes, detailed information
Do you have accessible routes (ramps, lifts, clear corridors) and signage for guests with mobility needs?	Yes, fully accessible
Do you provide sensory support features (e.g., visual alarms, braille signage, hearing-assistive systems)?	No
Are staff trained to assist guests with a wide range of access needs (not just mobility)?	Some staff trained

## Measurement & Reporting

Do you measure how well your sustainability practices are working?	Yes, regularly
Do you report on sustainability performance?	Yes, publicly
Additional Comments	Our 'Be Responsible' 2026 Sustainability Report is available on our website and on LinkedIn: <a href="https://heyzine.com/flip-book/d044987ee9.html">https://heyzine.com/flip-book/d044987ee9.html</a>



This submission has been sent via the Sustainability Questionnaire form.

## More Information & Support

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If you're unsure where to start, need support, or would like help turning intentions into actionable sustainability goals, please feel free to reach out to From Now.

From Now is a sustainability consultancy supporting organisations across environmental impact, accessibility, DEI, wellbeing, and community engagement.

Contact: [inspired@from-now.com](mailto:inspired@from-now.com)

## References

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- <sup>1</sup> FSC-certified <https://uk.fsc.org/>
- <sup>2</sup> MSC <https://www.msc.org/uk>
- <sup>3</sup> ASC <https://asc-aqua.org/>
- <sup>4</sup> Green Seal <https://greenseal.org/>
- <sup>5</sup> Ecolabel <https://eu-ecolabel.de/en>
- <sup>6</sup> Living Wage Employer <https://www.livingwage.org.uk/accredited-living-wage-employers>
- <sup>7</sup> B Corp <https://bcorporation.uk/>
- <sup>8</sup> Shine <https://shine.northeast-ca.gov.uk/>